

# OUR JOURNEY TOWARDS ECO DESIGNED POS

Lorene Berrodier
Retail Design Director
Luxury Division







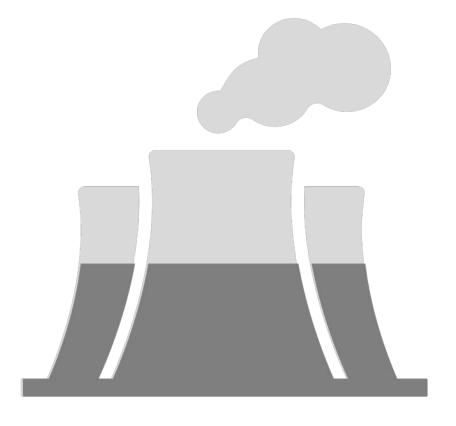


# HOW MUCH % OF THE CARBON EMISSIONS ARE PRODUCED BY EACH AND EVERYONE OF US?





45%\*











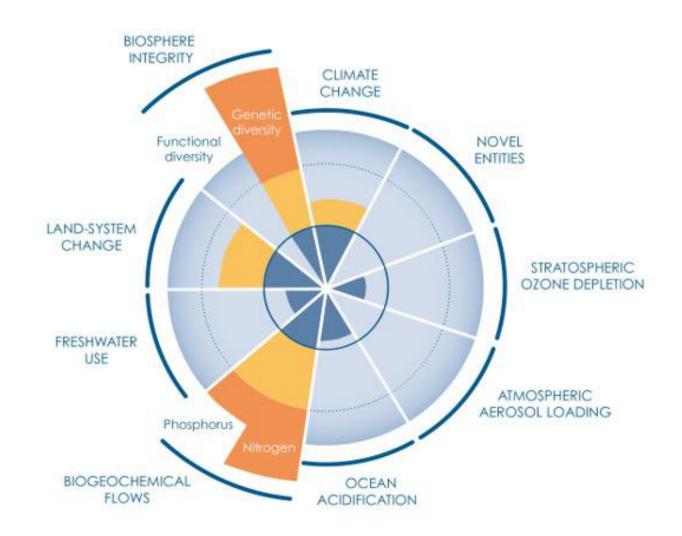
# L'ORÉAL FOR THE FUTURE

OUR TRANSFORMATION
OVER THE NEXT DECADE



### PLANETARY BOUNDARIES

In 2019, the Stockholm Resilience Centre established 9 distinct Planetary Boundaries, a concept that has since been endorsed by the <u>United Nations</u> and the international scientific community.





### L'Oréal for the **Future**

Taking the lead in exciting areas across 3 key pillars

More info on: https://www.loreal. com/en/commitm ents-andresponsibilities/forthe-planet/

#### **TRANSFORMING OURSELVES** AND RESPECTING **PLANETARY BOUNDARIES**



By 2025, all of our sites will achieve carbon neutrality, by improving energy efficiency and using 100% renewable energy.



In 2030, 100% of the water used in our industrial processes will be recycled and reused in a loop.



By 2025, 100% of our plastic packaging will be refillable, reusable, recyclable or compostable.



By 2030, 100% of our industrial sites and all our operated buildings will have a positive impact on biodiversity, compared to 2019.

#### **EMPOWERING OUR BUSINESS ECOSYSTEM**

**HELPING IT** TRANSITION TO A MORE SUSTAINABLE **WORLD** 

#### **Partners**







Consumers

**Suppliers** 



**Communities** 

#### CONTRIBUTING TO SOLVING THE **CHALLENGES OF** THE WORLD BY SUPPORTING **URGENT SOCIAL AND** ENVIRONMENTAL **NEEDS**



L'Oréal Fund for Women







Circular Economy Fund









### **POS TARGETS**

Ву

**NEW DISPLAYS** 

100% 2025

Eco-designed

**STORES** 

100%

Eco-designed





# WHAT IS THE MEANING OF ECO-DESIGN?



environmental aspects at all stages of the product development process, striving for products which make the lowest possible environmental impact throughout the product life cycle.



### **POS TARGETS**

**NEW DISPLAYS** 

100%

Eco-designed

**STORES** 

100%

Eco-designed

By 2030

Ву

2025

-30% CO2





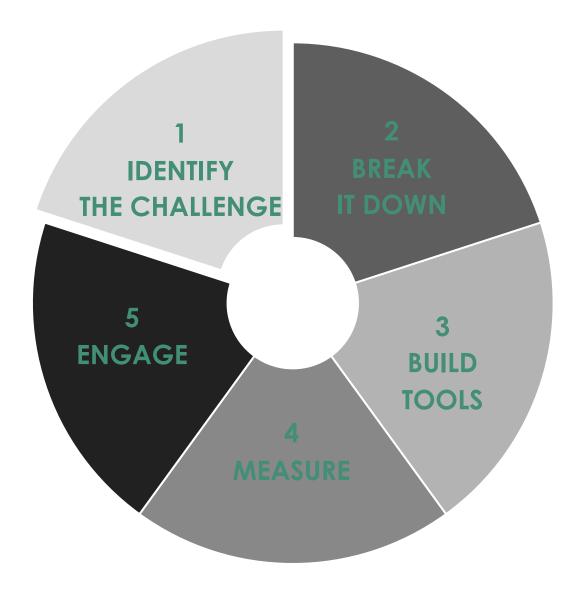
### SO WHAT DO WE HAVE TO CHANGE?















# IDENTIFY THE CHALLENGE DIFFERENT POS REQUIRE DIFFERENT APPROACHES

#### **PERMANENT POS**

RETAIL BUILD

PERMANENT





#### **TEMPORARY POS**

SEMI-PERMANENT



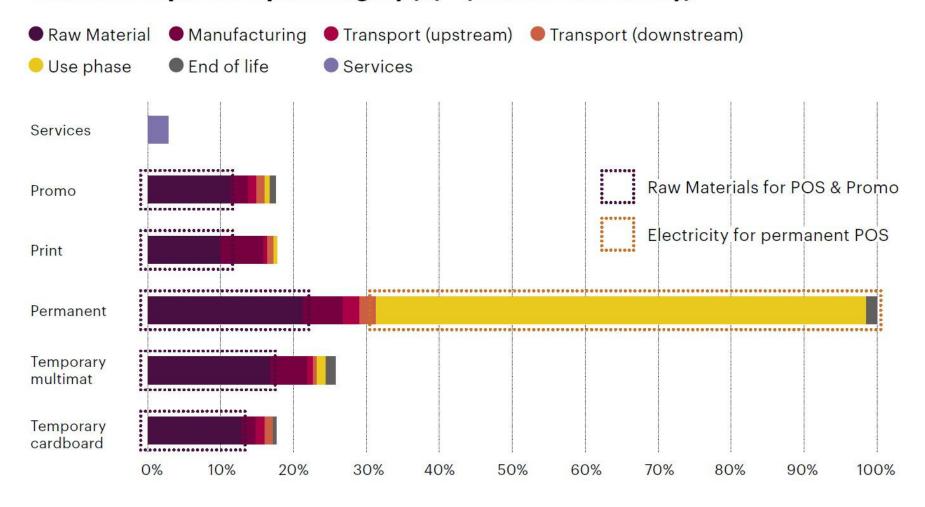






### IDENTIFY THE CHALLENGE THE CARBON IMPACT VARIES GREATLY BY POS TYPE

#### Emissions repartition per category (%) - (L'Oréal 2019 survey)

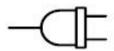






# IDENTIFY THE CHALLENGE DIFFERENT POS, DIFFERENT PRIORITY

#### **PERMANENT POS**



75% of permanent displays' CO2 emissions are made during use phase

#### **TEMPORARY POS**

Raw Material is the priority for POSM & Promo, except for permanent displays, where usage/electricity is the crucial point."





# 2. BREAK IT DOWN INTO ACTIONABLE STEPS FROM STUDIO TO FACTORY TO STORE









**DESIGN** 

**MANUFACTURE** 

**CONSTRUCTION** 

**USE PHASE** 



### BEST PRACTICES DESIGN MANUFACTURE AND CONSTRUCTION APPLIED TO PERMANENT POS





✓ REPLACE FLUTED GLASS WITH REEDED FILM OVER GREENCAST



✓ REPLACE MDF WITH STORMBOARD



- ✓ RECYCLED CEILING TILES
- ✓ RECYCLED BRICKS



- ✓ LIGHT CONSUMPTION
- ✓ GREEN ENERGY PROVIDER



### BEST PRACTICES DESIGN MANUFACTURE AND CONSTRUCTION APPLIED TO PERMANENT POS





- ✓ FSC MATERIAL
- ✓ GREENCAST ACRYLIC
- ✓ LOW VOC PAINT



- ✓ MDF REPLACEMENT
- ✓ DRY FIX
- ✓ REDUCE WEIGHT



✓ LED LIGHTS





# 2. BREAK IT DOWN INTO ACTIONABLE STEPS FOR END OF LIFE THINK HIERARCHY AND PRIORITISATION









REUSE



TAKE BACK DONATE



RECYCLE



ENERGY RECOVERY

**END OF LIFE** 





# BEST PRACTICES RECYCLING LABELS





100w x 20h



#### Unit end of life

#### PLEASE DISMANTLE & RECYCLE THE BASE AND BACK PANEL

The printed surface decoration is not currently recyclable Please peel off and dispose as general waste - thank you





### BEST PRACTICES DONATE RATHER THAN DESTROY



#### **GREEN TESTIMONIAL**

During the closures of our Kiehl's free-standing stores, a lot of the old merchandising / display items were going to the skip so instead, we looked at ways to reuse them. Below is an example of how thinking out of the box can make a difference ...

#### Tayibah Ahmed from Kiehls

\* As an individual who is conscious about the environment, I thought to myself there HAS to be way where we can send our Kiehl's props to charity.

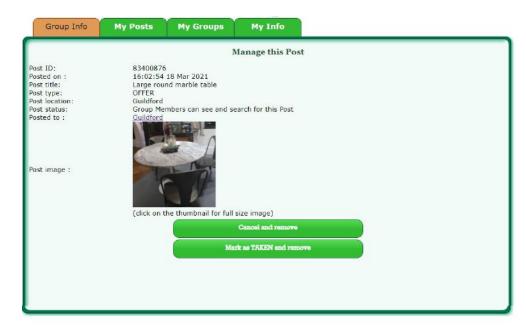
Due to lockdown and the global pandemic limiting our choices to charity shops, I was recommended a site where we can give these products/ props for free. This site is called 'Freecycle'.(https://www.freecycle.org/)

This has been a game changer as I was able to post pictures of non-branded Kiehl's tables, chairs, chandeliers and many more items to a trusted site, knowing someone will enjoy using one of these items.

It generated almost 50+ responses within less than an hour as soon as I posted pictures of these items, it felt that the majority of the Guildford community were anxiously wanting their approval for our items. They contacted me via my personal email and vis versa which was the communication method used from the site. I had to pick one person for each item, which turned out to be the most challenging task of all, especially as it meant finding local people from the area that were available to pick up on the recommended days that my managers told me.

It was amazing to witness a level of responses and a community coming together to recycle their personal goods. Whether its during lockdown or after lockdown I will definitely be using this site for future projects and store closures as I believe its important to increase awareness on sustainability and recycling goods."

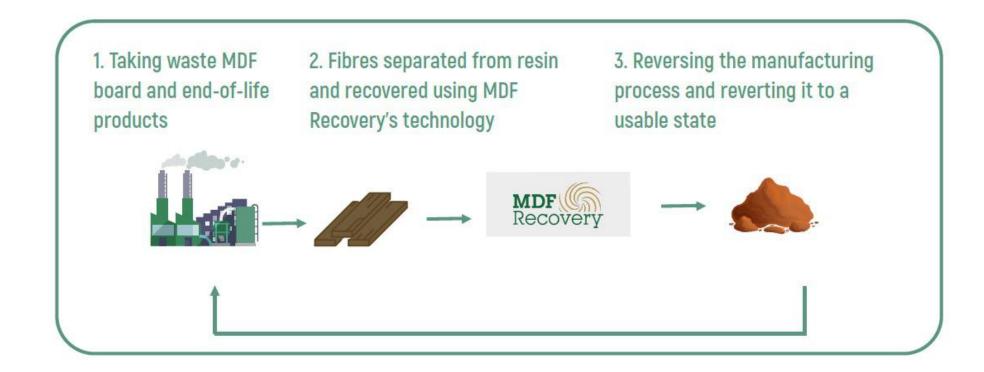
Welcome to The Freecycle Network™! We are a grassroots & entirely nonprofit ↓ movement of people who are giving and getting stuff for free in their own Towns. It's all about reuse and keeping good stuff out of landfills. Membership is free. And now you can also set up your own, smaller personal Friends Circle for gifting and lending of items with just your friends! Sign up now.











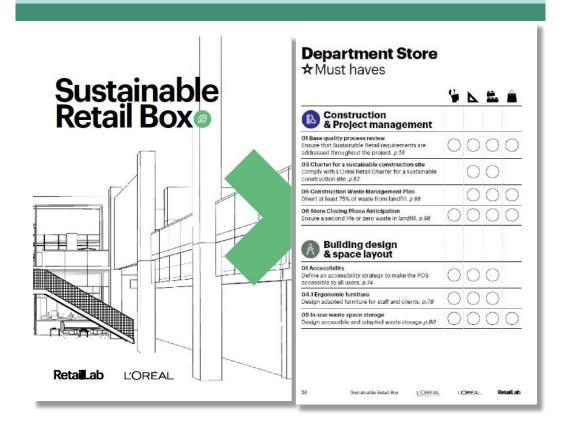
### **MDFR Process**





### 3. BUILD A TOOLBOX TO GUIDE YOU THAT'S INCREDIBLY HELPFUL TO CREATE ECO-DESIGNS

#### **PERMANENT POS**



#### **TEMPORARY POS**

#### L'Oréal Group Golden Rules

CONCEPTION		
0	Optimize the weight of materials used, while keeping global technical performance.	
2	Use only certified papers/cardboards/wood (FSC or PEFC when FSC is not svallable) or recycled.	
3	Use recycled or renewable materials (30% minimum of the total weight of the POS item is made with materials containing a part of recycled or renewable materials)	
4	All POS specific packaging and fillers designed to pack the POS materials are made of renewable, recycled or certified materials.	
5	Design reusable POS whenever it is possible.	
6	Favor Mono Material: for temporary POS materials target 100% cardboard	
7	For temporary POS materials, ban battery, electronic components and magnets     For permanent POS materials with light, only use LED lighting.	

Must Have Golden Rules 👚 Material related Rules

		PRODUCTION
8	*	No decoration finishes limiting the recycling process (eg. No Lamination on cardboard)
9	*	Favor sustainable printing process (label for eco print / digital for small production run)
		TRANSPORTATION
10		Optimize palletization at conception stage
11		Optimize POS Shipment with flat pack (when relevant), in kit form, on stackable pallets, etc
		END OF LIFE
12	*	for Multi Material POS: different plastic resins are limited (3 maxi/POS unit) or materials are separable for recycling
13		Promote recycling with POS disassembly instructions
14	*	Identify plastic materials with their international packaging codes for easy recycling



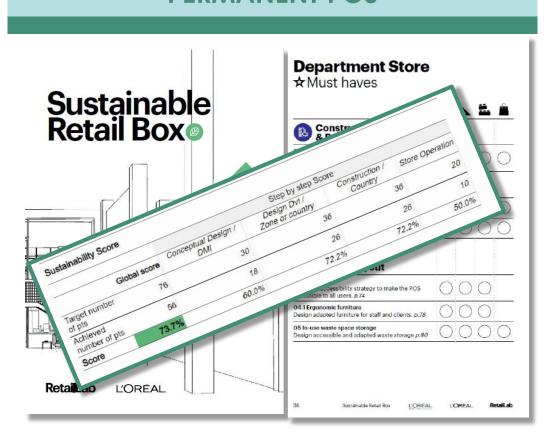




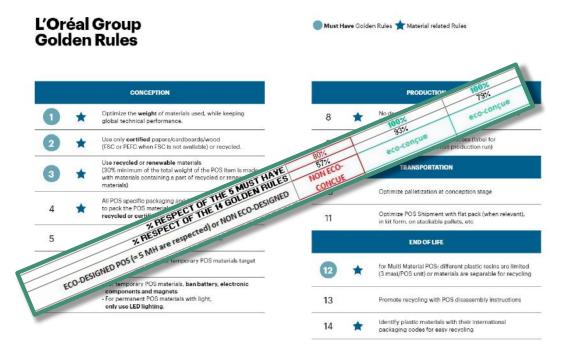


### 4. MEASURE WE USED SCORE CARDS TO TRACK OUR PROGRESS

#### **PERMANENT POS**



#### **TEMPORARY POS**





# BEST PRACTICES TEMPORARY POS

# ECO-DESIGN SCORE:









# 4. MEASURE ECO DESIGN SCORES DIFFERENT POS, DIFFERENT RESULTS

#### **TEMPORARY POS**

#### **PERMANENT POS**

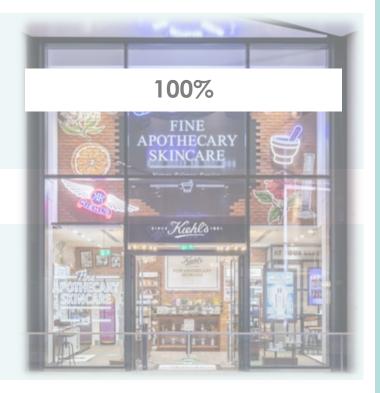
L'OREAL L4TF
COMMITMENTS

By 2025

L'OREAL LUXE UK BASELINE

End 2021









# 4. MEASURE ECO DESIGN SCORES DIFFERENT POS, DIFFERENT RESULTS

#### **ECO DESIGN PLV**

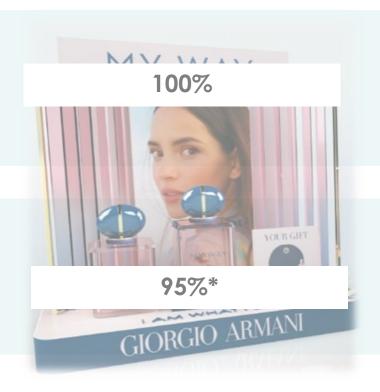
#### **ECO RESPONSIBLE STORES**

L'OREAL L4TF
COMMITMENTS

By 2025

L'OREAL LUXE UK BASELINE

**End 2021** 









# 4. MEASURE OUR CO2 FOOTPRINT TO REDUCE OUR EMISSIONS BY 30% BY 2030

#### **PERMANENT POS**

#### **TEMPORARY POS**









### 5. ENGAGE YOUR TEAM & INTERNAL STAKEHOLDERS

**OPEN THE DISCUSSION** 

COMMUNICATE THE TARGETS

MAKE IT PART OF THE NORM



**DEEP DIVE BY BRAND** 

**SHARE BEST PRACTICES** 

**ORGANISE TASKFORCES** 



### 5. ENGAGE YOUR KEY PARTNERS

**SHARE THE VISION** 

INTRODUCE A
SUSTAINABILITY CLAUSE

ASK FOR THEIR CSR POLICY



ORGANISE ROUNTABLES, WORKSHOPS

EXCHANGE LEARNINGS & BEST PRACTICES

UNDERSTAND THEIR CHALLENGES

# BEST PRACTICES BRAINSTORM WITH SUPPLIER



BEFORE: EXISTING FILM 100% RECYCLABLE

AFTER:
NEW FILM
85% MADE FROM POST
CONSUMER WASTE







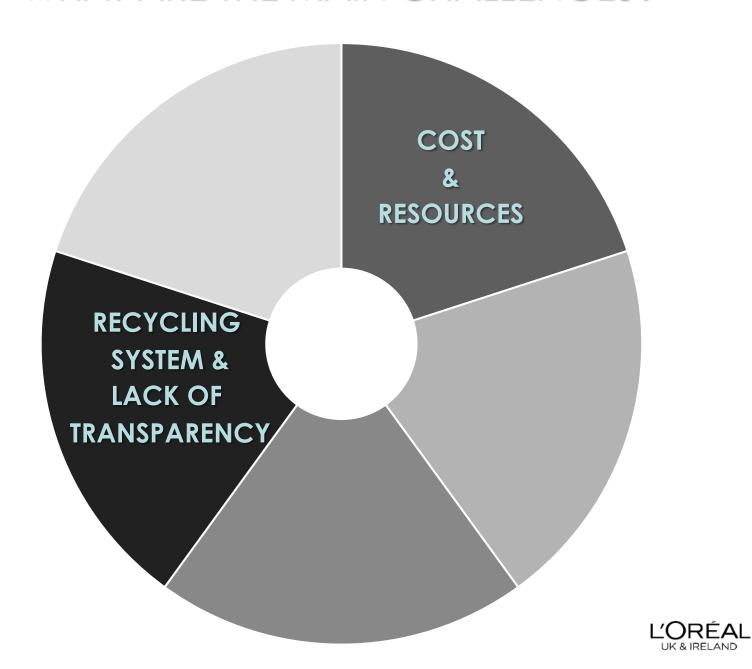


### WHAT ARE THE KEY TAKEAWAYS ?





### WHAT ARE THE MAIN CHALLENGES?





### WHAT IS NEXT ?





### HOW CAN WE JOIN FORCES ?



